

A Mid Year Test

Name: _____ Class: _____

Date: _____ Mark: _____/100

Reading

A letter of complaint

Dear Mrs Johnson,

I am writing to complain about your *Weekend Mystery Tours*. My sister and I recently went on one of these tours and we were extremely disappointed.

Firstly, the brochure said that we would be staying in a large room in a beautiful hotel in the city centre. What it didn't say was there would also be another six people also staying in the 'large' room. Also, the hotel in the brochure was beautiful, but it was not the one we stayed in. Ours was an ugly, old building.

Secondly, the Mystery Tour that we had been looking forward to was only an afternoon on an ancient bus going round the sights and old ruins. The only 'mystery' was how I managed not to lose my temper when I realised what was happening. Luckily, we caught sight of a couple of celebrities, but that was the one thing that you had not promised us!

Lastly, the bus driver had arguments with everyone on the bus. He was a terrible driver and drove really dangerously. He never paid any attention to the road because he spent all his time shouting to someone on his mobile. He was a nasty man and worst of all, he didn't apologise even when he nearly killed us all.

All in all, it was a complete disaster and we are asking for a full refund.

Yours sincerely,

Kathryn Carter

1 Read the text and write the answers.

1 What was wrong with the large room?

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2 What was the hotel like?

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3 How did they travel round the city?

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4 How did the writer feel when she realised what was happening?

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5 Describe something positive that happened.

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6 Did the driver get on well with the passengers?

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7 Why didn't he watch where he was going?

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8 Was he a nice man?

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9 What was the worst thing about him?

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10 What does Kathryn want from the tour company?

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10

Writing

Write about a party that you went to where everything went wrong.

- Say whose party it was and what happened.
- Say what it would have been like if they had done things differently.

20
